The Value Creation Story

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Business Strategy for Value

Management Base That Support

Creation

Value Creation

Six Identified Materialities (Critical Issues That Must be Resolved on a Priority Basis)

Materialities	Opportunities and Risks	Major Initiatives	Main KPIs	Related Goals
Supporting the Sustainable Growth of Local Businesses	Opportunities Increase and expansion of strategic solution needs due to increasing diversity and sophistication of corporate management issues Risk Decline in competitiveness due to delay in moving away from traditional lending-based business model Deterioration in corporate performance due to lack of response to changes in social structure	 Providing financial and capital strategy solutions, including LBO loans and subordinated loans Providing rehabilitation and succession strategy solutions, including business succession consulting Providing solutions utilizing overseas offices, such as overseas loans and overseas expansion support 	 Number of corporate partners Approx 2,900 companies^(*1) (FY2024) → 1,871 companies (FY2022 results) 	ζ.
			 Sustainable Finance execution amount (cumulative) ¥4 trillion, Environmental Field Finance execution amount (cumulative) ¥2 trillion (FY2030) → Sustainable Finance ¥2.2 trillion, Environmental Field Finance ¥0.6 trillion (FY2022 results) 	8 DECEMBER AND COMMITTEE ACCOUNTS
Helping People Live in the Age of Centenarians	Increase and expansion of needs for asset formation and asset management as well as increase in financial literacy in preparation for the Age of Centenarians Risk Decline in competitiveness due to inadequate response to the increasing diversity and sophistication of customer needs resulting from changes in social structure, such as the declining birthrate and aging population	 Providing solutions for every stage of life (fund wraps, trusts, insurance, etc.) Providing tailor-made, one-stop solutions (real estate utilization, financial asset management, asset succession) Initiatives for financial education 	• Group deposit assets ¥1.4 trillion (*1) (FY2024) → ¥1.1 trillion (FY2022 results)	1) 1 POINTY POINTY 8 CHART BOWN AND CHART CHA
			 Financial education course participants 500,000 (cumulative) (FY2030) → 89,000 (FY2022 actual) 	
Workplace Reform and Promotion of Diversity	Opportunities Securing human assets, reforming organizational culture, and creating new value by promoting the active participation of diverse human assets Risk Decreased motivation of employees due to a work environment that does not respond to diversifying values and changing social structures and an outflow of human assets	 Promoting Women's Activity Promotion Project Mid-career recruitment for highly specialized human resources Increasing job satisfaction and engagement Implementing Maternity/Paternity Leave Reinstatement Support Program 	 Percentage of female managers: 22% (FY2024)^(*1) → 19% (FY2022 actual) 	5 common Service Nation Nation And National Common
			 Perentage of mid-careers in management positions 14% or more (FY 2024)^(*1) → 14% (FY2022 actual) 	
Promotion of Financial Digitization (DX)	Increase and expansion of non-face-to-face/non-contact needs and needs for advanced digital solutions due to the progress of digitalization Risk Decline in competitiveness due to delayed response to rapid digitization, entry into other industries, etc.	 Expansion of non-face-to-face transactions through the Hamagin 365 smartphone application Supporting customers' digitalization through digital consulting Initiatives to promote cashless payment 	Number of users of Hamagin 365 smartphone application: approx. 1.35 million (2024) (*1) →1.09 million (FY2022 actual) (*2)	8 INCOMP WORK AND 10 PROCESSES AND
			 Number of digital support implementation cases: 378 (FY2024) (*1) → 308 cases (FY2022 actual) 	
Measures Against Global Warming and Climate Change—TCFD Recom- mendation Initiatives	Opportunities Increase and expansion of new financing and solution needs in the transition to a decarbonized society Risk Deterioration in corporate performance due to the occurrence of natural disasters, stricter climate change related regulations, etc., and loss of stakeholder trust due to insufficient response to climate change	 Climate change response using the framework of TCFD recommendations Support for customers' transition to a decarbonized society (sustainable finance, support for calculating GHG emissions, etc.) The Company's own decarbonization initiatives (e.g., switching to substantially renewable energy sources for the company's contracted electricity) 	 Reducing our GHG emissions by 80% from FY2013 levels (FY2024) → 72.9% reduction (FY2022 actual 	7 GIANT HELD 13 CHART LINE 15 INT IN INCIDENT LINE 15 INT INCIDENT LINE
			results) • Achieving carbon neutrality for Company (FY2030)	
Revitalize the local economy	Opportunities Revitalization and sustainable growth of the local economy through industry-academia-government-finance collaboration. Risk Sluggish local economy due to population decline, industrial decline, etc.	 Initiatives to "create sustainable towns" (for example, local decarbonization efforts) Initiatives to "create a flow of people" in the region (for example, tourism promotion) Initiatives to "create jobs" in the community (for example, business start-up support and collaboration with universities) 	 Initiatives to solve community issues 15 per year ^(*1) → 20 (FY2022 results) 	8 RECEIT WORK AND 9 MODERN MENDAGED AND MEND

(*1) Bank of Yokohama KPI s

(*2) Results of Hamagin App before renewal

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